



## Satellite Educational Workshop

# Intelligent Clinical Laboratory Management: Impacts on Quality System Improvement

**HILTON DURBAN  
October 22, 2017**



## Invitation

On behalf of the IFCC Education and Management Division (EMD), Committee on Clinical Laboratory Management (C-CLM), I am pleased to invite you to attend and participate in one-day Educational Workshop on **Intelligent Clinical Laboratory Management: Impacts on Quality System Improvement** on October 22, 2017. The workshop will be held at the Hilton Durban Hotel.

Our special thanks to the Federation of South African Societies of Pathology (FSASP) for their encouragement and financial support to our event.

The objective of this educational workshop is to provide the attendees key strategical elements and best practices to optimize workflow within their laboratory in association with the quality management. It is designed so that the attendees will be prepared to return to their laboratories to strengthen their own practice and mentor their colleagues in this approach.

Attendance is open to practicing laboratory professionals, laboratory specialists, laboratory physicians, laboratory technicians, medical laboratory technologists, laboratory managers, supervisors and laboratory quality managers.

Plan your travel accordingly so that you can take full advantage of this opportunity for networking and information exchange. I hope that you will find this event of interest and we look forward to seeing you at the workshop in Durban.

Yours truly,

Sedef YENICE

Chair  
IFCC Committee on Clinical Laboratory Management

## Scientific Program

### Morning Session

- 8:00 – 8:45 Workshop Registration
- 8:45 – 9:00 Welcome and Introductions
- 9:00 – 9:35 Defining analytical performance specifications  
*Matthias ORTH*
- 9:35 – 10:10 Principles of effective verification/validation strategies for laboratory analytical methods and reagents  
*Edward RANDELL*
- 10:10 – 10:30 Coffee/Tea Break ☕
- 10:30 – 11:05 Which QMS Standard should be chosen for the structural quality of a medical laboratory?  
*Matthias ORTH*
- 11:05 - 11:35 Use of Delta Checks: A requisite method in Quality Control  
*Sedef YENICE*
- 11:35 – 12:00 Discussion
- 12:00 – 13:00 Lunch 🍽️

## Scientific Program

### Afternoon Session

- 13:00 – 13:35 Management responsibility in Good Laboratory Practice  
*Praveen SHARMA*
- 13:35 – 14:05 Control of laboratory error through 'Corrective and Preventative Actions' (CAPA)  
*Edward RANDELL*
- 14:05 – 14:30 Coffee/Tea Break ☕
- 14:30 – 15:05 'How-To' implement an effective proactive risk management strategy  
*Sedef YENICE*
- 15:05 – 15:35 Ethics in clinical laboratory practice  
*Praveen SHARMA*
- 15:35 – 16:00 Discussion and Closing Remarks

## General Information

### Venue

HILTON DURBAN  
12 – 14 Walnut Road | Durban 4001 | South Africa  
P O Box 11288 | Marine Parade 4056 | South Africa  
t: [+27 31 336 8100](tel:+27313368100) | d: [+27 31 336 8203](tel:+27313368203) | f: [+27 31 336 8285](tel:+27313368285)

### Housing

Information about hotel reservations is available online through a link on the IFCC WorldLab Durban 2017 website ([www.durban2017.org/page/info/hotels](http://www.durban2017.org/page/info/hotels)).

For further information please contact:  
XL Millennium  
Lower Vasco Boulevard  
Goodwood, Cape Town  
South Africa  
Phone: 021 590 7900  
Email: [lindab@millenniumtravel.co.za](mailto:lindab@millenniumtravel.co.za)

### Registration

Delegate \$ 35  
Delegate Special Fee Free Registration\*

\*) Only for delegates registered also to the IFCC WorldLab Durban 2017

Registration includes workshop materials, lunch, and coffee/tea breaks at the Hilton Durban hotel.

Online registration is available through:  
[https://fd2.formdesk.com/millennium/CCLM\\_Workshop](https://fd2.formdesk.com/millennium/CCLM_Workshop).

### Payment Information

Once you have submitted your registration form, you will receive an invoice from XL Millennium. Payment details are on the invoice. Your registration cannot be confirmed until full payment has been received.

## General Information

### Cancellations and Refunds

Cancellations must be sent in writing to [worldlab@xlconferences.co.za](mailto:worldlab@xlconferences.co.za). The amount equal to 80% of the fee paid will be refunded for cancellations received by August 30, 2017. Until September 21, 2017, a refund of 50% of the fee will be granted. After September 21, 2017, fees are non-refundable. All refunds will be processed after the workshop. Substitutions are allowed at no charge.

### Language

The official language of the workshop will be in English.

### Weather and What to Wear

Spring in Durban is warm and humid. Daytime high temperatures in October range from 16 to 28 degrees Celsius (60 to 82 degrees Fahrenheit).

Dress for the workshop is casual.

### Official Carrier

We are pleased to inform you that Emirates Airline has proudly been selected as the partner airline for the IFCC WorldLab Durban 2017 and Satellite Educational Workshop. Use the following promotion code to get special fares for Emirates delegates.  
Promotion code: EVE6WLD

Travel Validity: 15 October - 04 November 2017 Book your travel at <http://www.emirates.com/WorldLabDurban2017> and enter the above promotion code when you book.



## Sponsors

Abbott



Becton Dickinson



Diasorin



Euroimmun

EUROIMMUN



## Sponsors

Fujirebio



Immudianostik



Mindray



Sysmex

