



MODULE 1

LABORATORY LEADERSHIP OVERVIEW

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"Leadership is an action, not a position."

Donald McGannon (Broadcasting executive in early television)

Introduction

Good Leadership practices transcends disciplines

- Challenges others to growth and improvement
- Establishes workplace culture
- Promotes quality and progress

Clinical Laboratory Leadership challenges are Unique

- Focus on wellbeing , expectations and safety of patients, but rarely meeting the patient.
- Balancing productivity and cost-control with medical ethical requirements

Participative

Transactional

Autocratic

Servant

Quiet

Charismatic

Situational

Laisses-faire

Transformational

Leadership Styles

Presentations by: Aye Aye Khine “Defining the Laboratory Medicine Leaders” and “Effective Leadership Styles”

Components of Laboratory Medicine Leadership

“Good leadership is characterized by competency in practice, involvement in quality management, being an effective problem solver and strategist, pursuit of improvement and excellence in service, and promotion of development and sustainability of this service based on its relevance to quality patient care.”

Presentation by:

Matthias Orth “Management and Leadership Skills in the Clinical Laboratory”



Attributes of Leadership

"A leader is one who knows the way, goes the way, and shows the way."

John Maxwell (Author, Speaker, & Leader)

Presentations by :

Sedef Yenice "Leader as Visionary and Motivator"

&

Edward Randell "Work Culture and Leadership Ethics"



LESSONS TO LEARN

The following presentations will focus on developing and improving leadership skills by:

- Describing the laboratory medicine leader
- Identifying effective leadership styles
- Describing the qualities and skills of good leaders in the clinical laboratory
- Describing the role of a laboratory leader as visionary and motivator
- Identifying key strategies towards leading staff through change
- Describing ethical leaders as change leaders towards quality oriented and patient focused workplace culture.

FURTHER READING

A TRAINING MANUAL
ON LEADERSHIP BASICS
FOR CLINICAL
LABORATORY
PROFESSIONALS



COMMITTEE ON CLINICAL
LABORATORY MANAGEMENT

In addition to PowerPoint presentations in this training module, read our accompanying guidebook "A Training Manual on Leadership Basics for Clinical Laboratory Professionals" that provides a comprehensive content including case studies and self-assessment tools.

This guidebook will be available on IFCC C-CLM website from March 31, 2017. (<http://www.ifcc.org/ifcc-education-division/emd-committees/c-clm/6-c-clm-publications-and-survey-reports/>)